



Millions of patients, millions of records.
The trusted resource for Greater New York.



FOR PATIENTS

When it comes to your health every detail matters...



HEALTHIX

A Regional Health Information Organization (RHIO), partnering with healthcare providers throughout the region to enable the secure exchange of health information with patient consent.

Healthix provides secure patient information in real time and at the point of care, to more than 1,500 healthcare facilities, including thousands of doctors and other healthcare professionals in the Greater New York Area.

Health Information Exchange: Facts to Know

Better access means better care.

Whenever you receive healthcare from a provider participating in Healthix, such as a hospital, nursing home, physician, home care nurse or lab, your unique medical record is automatically updated to include information about your conditions, medications, test results and treatments. Access to your record gives your healthcare team information that can help them provide better care based on a fuller understanding of your medical history.

What types of information can be accessed through Healthix?

Lab and Radiology results, your medications, allergies, diagnoses, medical encounters and other data are available. Please be aware, if you provide consent, sensitive medical information may be accessed related to HIV/AIDS, mental health, genetic disease or tests, alcohol or drug abuse, sexually transmitted diseases and family planning.

What are the benefits of giving consent to Healthix?

- Improves quality of care and increases safety
- Fewer repeated diagnostic tests and labs
- Reduces likelihood of adverse drug interactions and allergic reactions
- Faster treatment in a medical emergency
- Better communication with doctors and other caregivers
- You control which providers access your records

Is my privacy protected?

Healthix follows New York State and Federal privacy and confidentiality laws and is funded and regulated by the New York State Department of Health. Healthix only allows providers access to your information if they are involved in your care and you have granted consent. Healthix maintains safeguards to protect your medical information.



Healthix can provide real-time clinical data to your physicians and providers so they can have access to your information when and where it's needed..

A list of the organizations that participate in Healthix can be found by visiting our website Healthix.org/directory



Notice to Patients About NYSOPWDD's Participation in Health Information Exchange Operated by Healthix

NYS Office for People With Developmental Disabilities, OPWDD, participates in the health information exchange operated by Healthix. Healthix is a not-for-profit organization that shares information about people's health electronically and meets the privacy and security standards of HIPAA and New York State Law.

This Notice is to inform our patients that as part of participation in Healthix **NYS OPWDD** electronically sends/uploads our patients' Protected Health Information to Healthix.

Additionally, certain staff at **NYS OPWDD** are authorized to access patient information through Healthix subject to applicable consent rules. **Con- sent to** access Healthix is normally granted on an organization-by-organization basis. However, patients have the option of denying access to all organizations in Healthix. If you are interested in denying consent for all Healthix organizations to access your Protected Health Information, you may do so by visiting Healthix's website at www.healthix.org or calling Healthix at 877-695-4749.

Information in Healthix about patients comes from places that have provided medical care or through health insurance (claims) information. These data sources may include hospitals, physicians, pharmacies, clinical laboratories, health insurers, the Medicaid program and other organizations that exchange health information electronically. An updated list of these data sources is available from Healthix. Patients can obtain an updated list at any time by visiting www.healthix.org or by calling 1-877-695-4749.

If you have questions, you may contact: Your Local Health Information Management Office or email opwdd.sm.SHIN-NY@opwdd.ny.gov