NEW YORK STATE OF OPPORTUNITY.

Office for People With Developmental Disabilities

5.07 Strategic Plan

2023-2027

Agenda

- Stakeholder & DDAC input
- Goals and objectives
- Activities and projects
- Long-term planning
- Next steps

Stakeholder & DDAC Input

Stakeholder Input

- 5 regional public hearings with 100 speakers
- Meetings and input from 33 Groups
- Email comments from over 150 stakeholders
- DDAC recommendations

Stakeholder Input

Key Priorities Identified:

- Address the DSP workforce crisis
- Improve self-direction
- Improve housing supports and services
- Support people with complex needs
- Improve OPWDD's use of data and its transparency with stakeholders
- Support research of programs and services

DDAC Input

- Housing: navigation, subsidies, property, non-certified options, etc.
- Self-direction: administration and complexity
- Health: taskforce, health & safety trainings, emergency visit reduction, etc.
- Information and data sharing, process evaluation (ex. Front Door)

Goals & Objectives

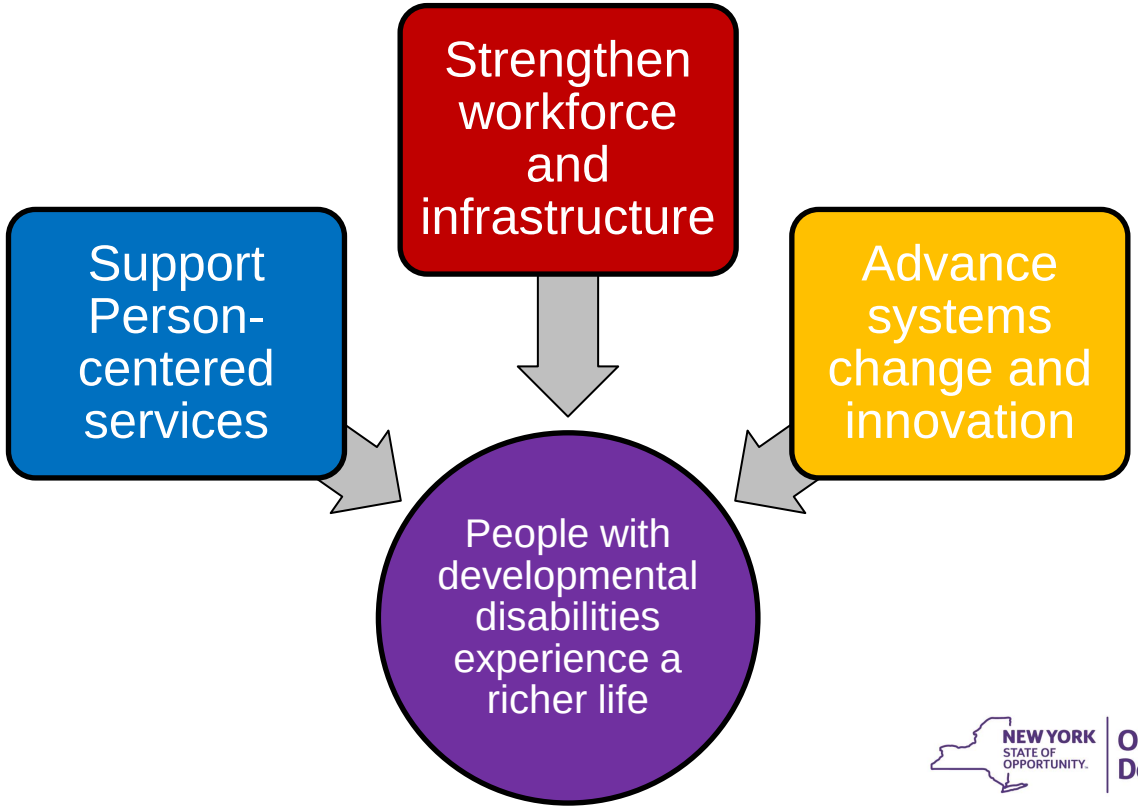
Goals and Objectives

Goal 1: Support people in the most person-centered ways

Goal 2: Promote practices that strengthen the workforce and infrastructure

Goal 3: Advance systems change and innovation across the state

Goals and Objectives



Goals and Objectives

Goal 1: Support people in the most person-centered ways

Improve OPWDD's supports and services for people with developmental disabilities throughout their lifespan by addressing gaps in services and ensuring supports are focused on individual need, offer choice, maximize independence, and increase community integration and participation.

Objectives:

- **1.1:** Community Integration and Participation
- **1.2:** Children, Youth, and Young Adults
- **1.3:** Complex Needs
- **1.4:** Cultural and Ethnically Diverse Communities

Goals and Objectives

Goal 2: Promote practices that strengthen the workforce and infrastructure

Advance the OPWDD system by investing in the workforce, updating the service system to better support efficient and sustainable service delivery, and increasing access to information.

Objectives:

- **2.1:** Disability Workforce
- **2.2:** Data Access and Transparency
- **2.3:** Stakeholder Engagement and Input

Goals and Objectives

Goal 3: Advance systems change and innovation across the state

Explore new approaches and opportunities to reduce complexity and improve system responsiveness to better serve people with developmental disabilities.

Objectives:

- **3.1:** Supports and Services
- **3.2:** Regulatory and Policy Changes
- **3.3:** Research and Innovation

Activities & Projects

Activities and Projects: Goal 1

1.1: Community Integration

- Improving access to innovative, integrated day and employment programs
- Streamlining assistive technology and modification processes
- Researching and evaluating additional opportunities to use technology to support people and the workforce
- Promoting supported decision-making and expanding the model across NY

Activities and Projects: Goal 1

1.2: Children, Youth, & Young Adults

- Reviewing & assessing how children are supported, including waiver services
- Researching children service innovation based on review and assessment
- Evaluating Care Management for Children
- Expanding children's crisis services & cross-systems relationships

Activities and Projects: Goal 1

1.3: Complex Needs

- Expanding crisis services across the state
- Ensuring access to the 9-8-8 crisis hotline
- Connecting to county-based mobile crisis services
- Exploring new models and residential options
- Enhanced intensive behavioral service reimbursements

Activities and Projects: Goal 1

1.4: Culturally Diverse Communities

- Establishing an OPWDD Office of Diversity, Equity, and Inclusion
- Building upon existing initiatives (National CoP, Ramirez June, Equity in Access project)
- Modifying policies that impact inclusion, language access, and cultural competency
- Providing training to agency leadership and staff on implicit bias

Activities and Projects: Goal 2

2.1: Workforce

- Distributing COVID, longevity, and retention bonuses
- Funding workforce recruitment & development grants (ex. Credentialing, data driven recruitment strategies, independent evaluation)
- Collaborating on other workforce development projects (ex. BOCES DSP pilot, SUNY recruitment tract, DSP labor code)

Activities and Projects: Goal 2

2.2: Data Access and Transparency

- Improving technology and data systems
- Establishing a data Community of Practice
- Releasing Medicaid data

Activities and Projects: Goal 2

2.3: Stakeholder Engagement and Input

- Continuing & improving engagement with groups
- Participating in cross-systems and interagency groups
- DDAC
- Creating new opportunities for stakeholder input

Activities and Projects: Goal 3

3.1: Supports and Services

- Researching ways to improve the Self-Direction model
- Funding projects that will improve and increase supportive and non-certified housing supports and services
- Redesigning supportive residential habilitation rates
- Evaluating quality and effectiveness of care management

Activities and Projects: Goal 3

3.2: Regulatory And Policy Changes

- Restructuring oversight activities to align with a provider's history of quality and compliance
- Convening a workgroup to identify streamlining opportunities and potential regulatory reform

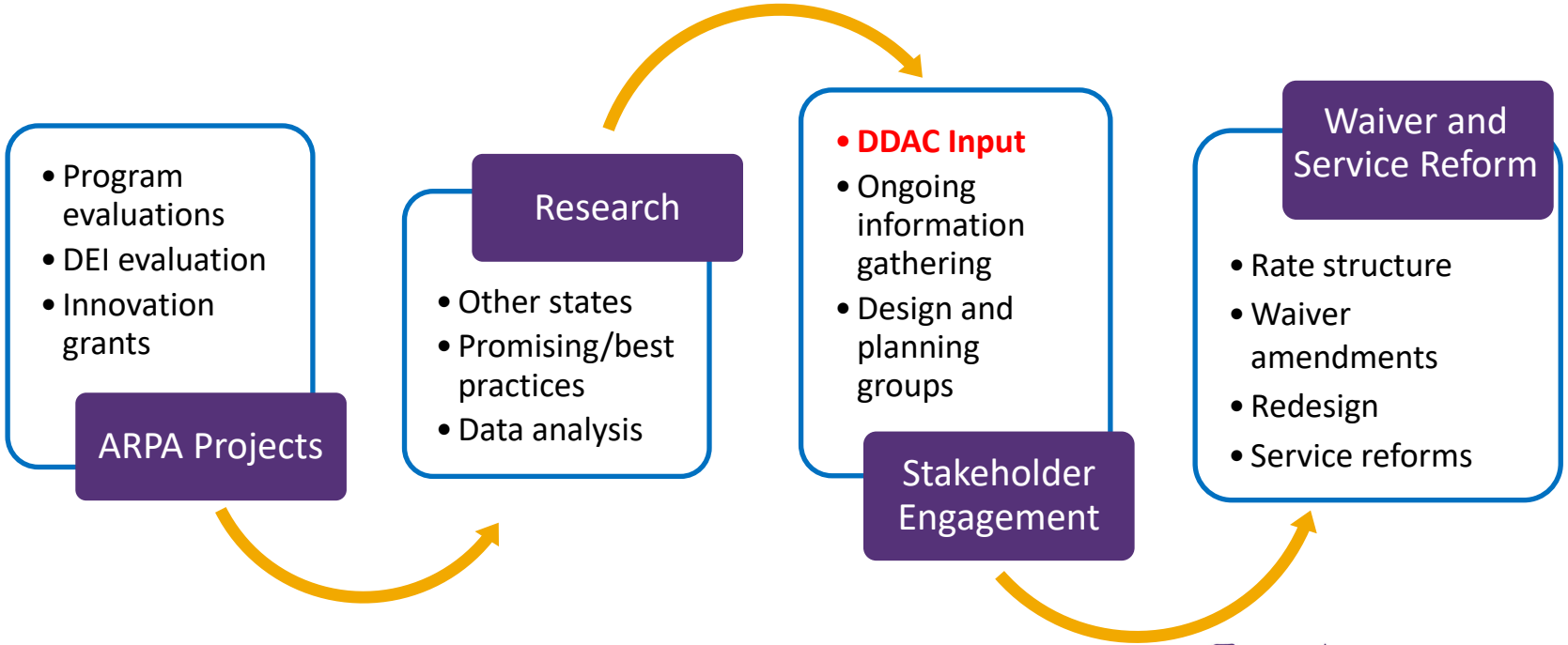
Activities and Projects: Goal 3

3.3: Research and Innovation

- Studying the implementation of managed care
- Examining data, trends, and information to inform decisions
- Developing social and policy research initiatives

Long-Term Planning

Long-Term Planning



Next Steps

Immediate Next Steps

April 2022:	• Public release of draft
June & July 2022:	• Public hearings & stakeholder feedback
August/September 2022:	• DDAC Presentation- Final document
November 2022:	• Finalized document submitted to Legislature

Questions?